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LOGIN
TO APPLY FOR E-BANKING FACILITY:


2. Click on the link: Registration Forms
3. You will get the forms for Retail and Corporate user.

4. You will get the following application form for
   - **Retail Users**: Individual customer or Corporate with sole user authorization.

   ![Application Form](image)

   - **Corporate Users**: The corporate who have two or multiuser authorization can apply as corporate users. The form is different for the corporate users.

5. You have to fill up and submit the above application form to your branch.
6. You will be given a PIN mailer from the branch within 10 working days which will contain
   - User Id and Login and Transaction password - Retail User
   - Corporate id, User id, Login and Transaction password – Corporate user
7. If you have lost /forgotten/expired (due to inactivity for 6 months) your password, you have to apply for duplicate password to your branch.
8. If you are unable to login then you have to send the exact error message displayed on the screen to your branch or ebankhelpdesk@unitedbank.co.in.
First Time Login

1. Open the United Bank of India website (www.unitedbankofindia.com)
2. Please click on the *Retail User/*/Corporate User as applied given in the right side of the home page of UBI under E-Banking LOGIN.

*Retail user: All the individual customers and corporate who has got one user Id.
*Corporate User- The corporate who has got a separate corporate id along with the user Id.
3. Go through **Password security** and **FAQs**.

4. Enter your **User id** and the **Login Password** to login. Click on **Submit** button.
5. In case you find your **Submit** button to be inactive,

   ➢ Click on the link given at the bottom to download **Java** from the internet and install it.
6. The terms and conditions will be displayed after you login. You have to click on the **Accept** button to accept the Terms and Conditions.
7. You need to change the **Login Password** and **Transaction Password** after first login. You have to create your own new login and transaction passwords as per the instructions given at the bottom of the page.
   - Click on the check box for **Change Sign on Password** first, click **ok**.

8. The system will throw the following message on the screen
   - Click on **Change Transaction Password** and click **Ok**.
9. The following message will be displayed after you change the passwords.

10. After you login, the following page will be displayed showing your account balance.

   The expiry details of password are shown at the bottom under the **Password Alerts!** as shown.
Some instructions for using the e-banking facility smoothly

1. The expiry details of the password are always displayed under Password Alerts! in the Home page

   You can change your passwords (login and transaction) before expiry date through “Profile and Password” otherwise system will prompt you to change the passwords after the expiry date.

2. The following message (Screen1) with the Phishing Notice(Screen2) is displayed only when

   - You exceed the maximum (5) attempts
   - Your Password is enabled but you have logged in after 180 days (6 months). In that case your password will expire and you have to apply for new password to your respective branch.
   - When you have received your User Id – Password but the same has not been activated.

![](Screen1)

![](Screen2)
3. When you enter a wrong password and left with attempts, the system will display
   - Invalid Password. You are left with ................ More attempts. (screen 1)
   - A page with PHISHING NOTICE. (screen 2)
MY ACCOUNT
1. There is a **My Account** option where you can check details of all your
   - Operative Accounts
   - Deposit Accounts
   - Loan Accounts

   You can also make your Tax deductions inquiries.

2. In this feature, you can check the balance enquiry for each account of the customer using any of the options given in the drop down list.
OPERATIVE ACCOUNTS:

1. The **Account Summary** option shows balance statement of your account for immediate requirement.

2. **Quick View** option gives you last 10 transaction details of your account.

3. **Account Details** option shows you every detail of your account.
4. If you want to get the details of any transactions made then the **Statement of Account** option gives you the desired information. It gives you several choices to see the transactions given below:

- Enter **Last Transaction** field and click on **Statement** to get the details.
  
  Or

- Fill the **Select Query method** in which you have to fill any of the given below:

  1) **Transaction date range**
  2) **Amount range**
  3) **Instrument/Cheque Range**

- **Transaction Type** – Select whether you want only debit/credit /both debit – credit transactions

- Select the format in which you want your desired transactions from *“Select a format for your statement” at the bottom.*

- Click on **Statement** to obtain the same Transaction date range.
5. **Cheque Status Enquiry** option gives the details of a particular cheque or all cheques issued by you.

- You can get a selected number of cheque details if you select **Query on Cheque No.** and enter the fields.
  
  Or

- You can get a cheque details of a particular dates if you select **Query on Date** and enter the fields.

- This option also lets you know which cheque is used/unused.
  - Click on **Retrieve** to get the same.
6. If you want to know the clearing status of the cheque you received then

➢ Go to: **Clearing Instruments**

7. On clicking **Retrieve** tab, you get the clearing status of the cheque you are getting as **Regularised/Pending/Rejected**.
FUND TRANSFER
1. For money transfer you will get the **Fund Transfer** option at the top from where you can transfer money to:
   - Your UBI A/cs
   - Other Bank A/cs through NEFT/RTGS
   - Other UBI A/cs

   All the details about the money transfer are displayed when you click on fund transfer.

<table>
<thead>
<tr>
<th>My Accounts</th>
<th>Fund Transfers</th>
<th>Tax Payments</th>
<th>eMails</th>
<th>Alerts</th>
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</tr>
</thead>
</table>

**To My UBI Accounts**
To other bank accounts (NEFT/RTGS)
To other UBI Accounts
Status Inquiry
Pending Transfers
Unapproved Transfers
Loan Re-Payment

---

**Note:**
As per RBI guidelines, User's Mobile Number or E-Mail id is mandatory for NEFT payments.
Charges for NEFT Transaction:
- Rs. 6 upto 1 lakh
- Rs. 17 Above 1 lakh upto 2 lakh
- Rs. 20 above 2 lakh
Charges for RTGS Transaction:
- Rs. 28 upto 5 lakh
- Rs. 56 Above 5 lakh

We are further improving NEFT/RTGS features to serve you better based on your valuable feedback.

<table>
<thead>
<tr>
<th>Transaction Frequency</th>
<th>Daily</th>
<th>Weekly</th>
<th>Monthly</th>
<th>Yearly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frequency</td>
<td>5</td>
<td>25</td>
<td>75</td>
<td>900</td>
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</tbody>
</table>

**RTGS: NEFT transaction timings**

<table>
<thead>
<tr>
<th>Time From</th>
<th>Time To</th>
<th>Minimum Amount (INR)</th>
<th>Maximum Amount (INR)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekdays</td>
<td>0800 Hrs</td>
<td>1</td>
<td>5,00,000</td>
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<tr>
<td>Saturday</td>
<td>0800 Hrs</td>
<td>1230 Hrs</td>
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<tr>
<td>RTGS</td>
<td>0800 Hrs</td>
<td>1800 Hrs</td>
<td>2,00,000</td>
</tr>
<tr>
<td>Weekdays</td>
<td>0800 Hrs</td>
<td>1800 Hrs</td>
<td>5,00,000</td>
</tr>
<tr>
<td>Saturday</td>
<td>0800 Hrs</td>
<td>1300 Hrs</td>
<td></td>
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</table>

**Entry Level Limits**

<table>
<thead>
<tr>
<th>Type of Transaction</th>
<th>Maximum Amount (INR)</th>
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</thead>
<tbody>
<tr>
<td>Self Fund Transfer</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Third Party Funds Transfer</td>
<td>5,00,000</td>
</tr>
</tbody>
</table>
TO MY UBI ACCOUNTS:

1. Fund Transfer to own UBI account.
   - Go to: To My UBI Accounts
   - Select the a/c to be transferred money.
   - Enter the amount in the field - Transfer Amount.
   - In case you want to transfer the money some day later then select “Schedule transfer on date” and enter the date.
   - Click on Transfer when you finish.

The next page will ask to enter your transaction password which will make your transaction successful.
TO OTHER BANK ACCOUNT:

1. To transfer money to some other bank account
   ➢ Go to: To other bank account → Register a Payee

   - Register a Payee
   - Payee Registration Confirmation
   - List of Registered Payees
   - Make a Payment
   - View Pending Payments
   - View Payments Made
   - Terms & Conditions

   Steps to be followed for Funds Transfer To Other Bank Accounts (NEFT/RTGS)
   
   Step 1
   A verification code will be sent to your mobile by an SMS. So mobile number should be present for your A/c at your branch.
   
   Step 2
   Confirm the payee.
   Confirm the payee under "Payee Registration Confirmation" using the verification code sent to you. Please note that verification code is Alpha-Numeric & Case sensitive.
   
   Step 3
   Make Payments.
   You can transfer fund to the registered payees under "Make a Payment" option.

   For more information: Click Here

   Note

   1. All the interbank transfers are executed using Reserve Bank of India's, Inter Bank Transfer Scheme (IBTS).

2. The following page will appear. To fill up go through the line written in green at the bottom.

3. You have two options with radio buttons: Bank/ IFSC.

   - Bank
   - IFSC

   * indicates mandatory field.

   Either Bank/City combination or IFSC code is mandatory.
4. If you select the **Bank** option, you have to fill
   - The **Bank** name and select it from the **Find** tab.

5. The following page will open. Select the bank and click on the **Select** tab.
6. The **City** name and again select from **Find** tab

![Image of E-Banking interface showing City selection]

7. The following page will open. Select the **City** and click on the **Select** tab at the bottom.

![Image of E-Banking interface showing City selection with options listed]
8. Click on the **Get Branch** tab.

9. Click on the **Select**.
10. Next page shows you the details of the branch.

11. Then enter the **Account Number** and **Account Type**.
12. After you finish, click on Add Payee. The screen will display the following message.

Payee sent for confirmation. You will shortly receive an SMS with the verification code.

13. If you select the IFSC option, you have to fill

- **IFSC** code of the bank to which you want to transfer.
- **Click on Get Branch** to obtain the respective branch.
14. The following page will open which shows the branch details.
   ➢ Click “Select”.

6. Next page shows you the details of the branch.
7. Then enter the **Account Number** and **Account Type**.

8. After you finish, click on **Add Payee**. The following message will be displayed on the screen.

The registered name will be added and saved in a list for further fund transfer to the same account in future.
9. To confirm the Payee registration
   ➢ Go to: Payee registration Confirmation

10. A Verification Code will be sent through SMS to your mobile number. Click on Confirm.
11. Enter the verification code and click on **Confirm**.

12. **List of Registered Payee** shows you the names with their account that you have registered for money transfer. It helps you to get the details of the account in future if you again go for fund transfer.

13. Go to: **Make a Payment**.
14. The following page will open.

- Enter: **Payment Amount**
- Click on **Pay**
- In case you want to make the payment some days later then
  - Go to: **Schedule Payment** option at the bottom and enter the date.
15. Fill the following page click on **Insert**.

- If you want to modify any details in future, the **Update** option will come instead of **Insert** in the bottom.
- If you want to transfer money without modifying then click on **Continue**.

6. a) The system will ask you to enter a secured **One Time Password (OTP)** which is sent to your mobile number and email address registered with the bank.

   Please verify that the Reference No. of the transaction is as same as the Transaction Request No. received with the OTP.

   **Note:** In case of any changes/ updation of mobile number and email address, please visit your branch to update them.

   b) Also enter the **User Id** and **Transaction Password** to complete the transaction.
7. The next page will throw message on the screen showing your **Transaction Successful**
You can **Save** or take a **Print** out of the transaction details.

8. In case you fail to save the transaction details,
   - Go to: **To other bank accounts (NEFT/RTGS) → View Payments Made**
9. You can view -

- All Transactions: Select **Success** from the **Payment Status** drop down option.
- A Particular Transaction: Enter the range in **Payment Date** / **Payment Amount**.

10. Click on the **Retrieve** Button to get the list of successful transactions.
11. The next page will show you the list of transactions made successfully. You can click on the Payment Id to get the relevant transaction details.

12. On selecting the relevant Payment Id, the next page will show you the details of that particular transaction.
TO OTHER UBI ACCOUNTS:

13. To transfer money to some other UBI account:

➢ Go to: To other UBI account ➔ Register a payee

14. Enter the Name and Account Number to whom you want to transfer money and click on Get Details.
15. The following page will show all the details of the beneficiary.

16. A Verification Code will be sent through SMS to your mobile number. The following message will be displayed on the screen.
17. Go to: **Confirm beneficiary**

18. Check the details of the beneficiary account and click on **Confirm**.
19. Enter the verification code sent through SMS in the field provided (Be careful about the characters in the code) and click on confirm.

20. Go to: Make Payment.
21. Click on **Get Details**.

22. The following page will open. This will display you the details of the registered payee.

- Enter: **Transfer Amount**
- Select the **Schedule Payment** option in case you want to transfer in some other day.
- Click on **Transfer** after you finish.
23. a) The system will ask you to enter a secured **One Time Password (OTP)** which is sent to your mobile number and email address registered with the bank. Please verify that the Reference No. of the transaction is as same as the Transaction Request No. received with the OTP.

**Note:** In case of any changes/updation of mobile number and email address, please visit your branch to update them.

b) Also enter the **User Id** and **Transaction Password** to complete the transaction.

24. The following page will be displayed showing **Transaction Successful.**

- You can **Save** and **Print** the transaction details from here for future reference.
TAX PAYMENT
(WEST BENGAL COMMERCIAL TAX)
STATE GOVT. TAX PAYMENTS:

1. To make West Bengal Commercial Tax through e-banking
   - Go to: State Govt. Tax Payments → Make State Government Tax Payment

2. Select your West Bengal and click on Continue.
3. Fill up the **Make State Govt. Tax Payments Chart**.
   - Select the type of head from the given list of **Head of Accounts**.

![Image of the Make State Govt. Tax Payments Chart]

- **Head of Account**: Select from given list.
- **Registration Number**: Central Sales Tax - 004040-101-001
- **Dealer Name**: State Sales Tax - 004040-102-001
- **Debit Account**: Value Added Tax - 004040-102-005
- **Start Date**: Consumption Tax - 004040-106-003
- **End Date**: Profession Tax - 002009-001-001
- **Case Number**: Coal Cess (Rural Employment Cess) - 002009-001-006
- **Tax Amount (INR)**: Coal Cess (Education Cess) - 002009-103-008
- **Interest Amount (INR)**: Cess on Petrol, Diesel and LPG - 002040-112-001
- **Penalty Amount (INR)**: 
- **Late Fee (INR)**: 

**Total Amount (INR)**: [Calculate]

**Remarks**: 

[Continue] [Back]
4. Enter the **Registration Number** and click on **Validate** tab to check the validity of the number.

5. The message **Registration Number Successfully Validated** will be displayed as follows.
6. Fill up all the (*) mandatory fields of the following page and to get the **Total Amount** you have to enter the following fields marked:

- Click on the **Calculate** tab to get the amount.

Then click on “Continue”.

![Image of the page showing the mandatory fields and the Calculate tab highlighted]
7. The next page will ask for your **Id** and **Transaction Password**.
   - Click on **Continue** tab to make the payment successfully.

```markdown
<table>
<thead>
<tr>
<th>Payment Type</th>
<th>Head of Account</th>
<th>Profession Tax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registration/Number</td>
<td>PWSM753120</td>
<td></td>
</tr>
<tr>
<td>Dealer Name</td>
<td>Sarshtha</td>
<td></td>
</tr>
<tr>
<td>Debt Account</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Start Date</td>
<td>01/2012</td>
<td></td>
</tr>
<tr>
<td>End Date</td>
<td>02/2012</td>
<td></td>
</tr>
<tr>
<td>Case Number</td>
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<td></td>
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<tr>
<td>Interest Amount (INR)</td>
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<td>Penalty Amount (INR)</td>
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<tr>
<td>Late Fee (INR)</td>
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<tr>
<td>Total Amount (INR)</td>
<td>4.00</td>
<td></td>
</tr>
<tr>
<td>Remarks</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
```

Enter your **Id**

Enter your **Transaction Password**

[Continue]  [Back]
8. The next page will show the Challan giving you the details of the transaction with the message “Payment Successful”.
   - Save and Print the Challan from the options given below for future reference.

9. To get the duplicate Challan if you have not saved original challan.
   - Go to: State Govt. Tax Payments  
   - View Tax Payments Made
   - Click on Continue.
10. Next page: Click on Continue.

11. Next Page:
   - Select the Head of Account.
   - Fill the other fields also.

   - Click on Continue and you will get the duplicate Challan.
   - Save and Print as required.
DIRECT TAX PAYMENT (CBDT)
A customer of United Bank of India can pay online Direct Tax by following the steps given below:

1. Visit the NSDL website:  [http://www.tin-nsdl.com](http://www.tin-nsdl.com)

2. Click on “e-payment: Pay Taxes Online” link.
3. Click on “Click to pay for tax online” in the next page.

4. The Next Page will display all the challans for payment of different types of Direct Taxes. Click on the relevant challan. This will open up the selected Challan form.
5. Fill up the details as required in the Challan Form and select “United Bank of India” from Bank Name dropdown. Click on Proceed button at the bottom.

The fields marked as * are mandatory. For example, the fields Permanent Account Number, Full Name etc. are mandatory.
6. Clicking on **Proceed** button shall open Confirm Data Page.

![TIN e-Tax Payment](image)

The name of the taxpayer is as per the ITD TAN / PAN Master. You are required to verify the name before making payment. In case any discrepancy is observed, please contact your Taxpayer Identification Number / Permanent Account Number entered by you. Any change required in the name displayed as per the TAN / PAN Master can be updated by filling up the relevant change request forms for TAN / PAN and submitting the same to the Bank.

If the name is correct, then click on "Submit to the bank"

Note: Provision to Enter Amount Value is Given in the Bank’s Site.

**Online Tax Statement helps you in filing your income return,** "Click here." for Registration

- Click on "**Edit**" button to change the information entered by you.

OR

- Click on "**Submit to the Bank**" button to proceed to make payment.
7. Clicking on “Submit to the Bank” button will lead you to Login Page of United Bank Of India Internet Banking website. On this page, enter your User ID and Login Password.

Corporate Users: Click on the tab given at the bottom.

8. After successful login, you will be shown the challan selected by you and information entered therein.
9. Enter the tax amount you wish to pay and click on Calculate Total button. Click on Pay to proceed.

10. On the next screen enter your **User Id** and **Transaction Password** to confirm the payment. Click on “Validate” to complete your transaction.
11. On successful payment, challan counterfoil will be generated that will contain Challan Identification Number (CIN). You can **Save/ Print** this challan counterfoil.

**NOTE:**

Users can always re-generate the Challan Counterfoil in future by login into United Online website in case:

- You forget to save in the first chance.
- You need it for future reference

The counterfoil can be generated from "Tax Payment" menu available in United Online website.
12. To get the duplicate Challan if you have not saved original challan.

- Go to: State Govt. Tax Payments → View Tax Payments Made
- Click on Continue.

13. Next page: Enter the date range/Payment Amount of the tax payments you want to see

- Click on Retrieve.
14. Next page will show you the list of direct tax payments made.

    ➢ Click on the relevant **Payment Id** to get the challan.

15. On clicking the relevant Payment Id, the challan will be displayed.

    ➢ Click on **Print** to get the hard copy of the challan.
INDIRECT TAX
(Central Excise and Service Tax)
1. Visit our bank website: www.unitedbankofindia.com
   ➢ Click on Online Tax Payment.

2. Click on the link given for indirect tax payment www.cbec.nsdl.com.
3. Select E-Payment (Excise & Service Tax) given in the following page to start the payment procedure.

4. Enter the Assessee Code and type the exact text given in the box.
   - The system will automatically show the details of the Assessee.
5. Click on the link marked to select the Accounting Codes.
6. The next page will display the list of accounting codes with the accounting head.
   ➢ Click on the relevant check box.

<table>
<thead>
<tr>
<th>Accounting head</th>
<th>Code</th>
<th>Select</th>
</tr>
</thead>
<tbody>
<tr>
<td>Additional Duty of Excise on Tobacco Products</td>
<td>0114</td>
<td>☑</td>
</tr>
<tr>
<td>Additional Duty of Excise on Tea &amp; Tea Waste</td>
<td>0110</td>
<td>☑</td>
</tr>
<tr>
<td>Additional Duty of Excise on Motor Spirit</td>
<td>0101</td>
<td>☑</td>
</tr>
<tr>
<td>Additional Duty of Excise on Textiles &amp; Textiles Articles</td>
<td>0027</td>
<td>☑</td>
</tr>
<tr>
<td>Additional Duty on TV Sets</td>
<td>0029</td>
<td>☑</td>
</tr>
<tr>
<td>Additional Duty on High Speed Diesel</td>
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<td>☑</td>
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<td>Auxiliary Duties</td>
<td>0023</td>
<td>☑</td>
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<tr>
<td>Auxiliary Duties of Excise</td>
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<td>☑</td>
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<td>Cess on Automobiles</td>
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<td>Cess on Rubber</td>
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<tr>
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<td>Cess on Sugar</td>
<td>0062</td>
<td>☑</td>
</tr>
<tr>
<td>Cess on Tea</td>
<td>0039</td>
<td>☑</td>
</tr>
<tr>
<td>Cess on Tobacco</td>
<td>0029</td>
<td>☑</td>
</tr>
<tr>
<td>Cess on Vegetable Oil</td>
<td>0078</td>
<td>☑</td>
</tr>
<tr>
<td>Cess on Woollen Fabrics</td>
<td>0045</td>
<td>☑</td>
</tr>
<tr>
<td>Chemicals</td>
<td>0056</td>
<td>☑</td>
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<table>
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<tr>
<th>Education Cess</th>
<th>Code</th>
<th>Select</th>
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<td>Primary Education Cess</td>
<td>0111</td>
<td>☑</td>
</tr>
<tr>
<td>Secondary &amp; Higher Education Cess</td>
<td>0115</td>
<td>☑</td>
</tr>
</tbody>
</table>
7. Select our bank from the drop down list of banks click on Proceed.

8. Click on Submit to Bank.
9. The next page takes you to the bank’s login page.
   ➢ Enter the User Id and Password.

   The corporate customers can also login through the link given below.

10. The system will prompt you to enter the Transaction Password.
    ➢ Click on Validate.
11. You will obtain the challan for the tax payment made.

**Note:** You have to follow the same procedure for payments of Customs Duty.

**DUPLICATE CHALLAN**

1. Go to: Tax Payments.
   - Click on View Indirect Tax.
2. **Next page: Enter the Tax Type**
   Enter the date range/Payment Amount of the tax payments you want to see.
   - Click on Retrieve.

3. **Next page will show you the list of indirect tax payments made as shown in Direct Tax payment.**
   - Click on the relevant Payment Id to get the challan.

4. **On clicking the relevant Payment Id, the challan will be displayed.**
   - Click on Print to get the hard copy of the challan.
TAX CREDIT STATEMENT
1. Go to View Tax Credit Statement at the top.

2. Select the assessment year relevant for you from the drop down list provided. Click on Submit.
3. Verify your **PAN Number** displayed and then click on **Submit** again.

4. The page will navigate to the **Tax Information Network** of the **Income Tax Department** with an option to view **FORM 26AS**. Click on **View Form 26AS**.

5. Next page will show you all the details of your **Annual Tax Statement Under Section 203AA**:
   - Details of Tax Deducted at Source (TDS)
   - Details of Tax Collected at Source (TCS)
   - Details of Tax Paid (Other than TDS/TCS)
   - Details of Paid Fund – Refund

6. The Form 26AS can be downloaded as a TEXT/PDF format. The options are given in the same page.
BILL PAYMENTS
How To Pay Bills/Shop Online

- Open the website through which you want to pay your bill/shop.
- Choose the “Mode of Payment” as “Netbanking”.
- Select the “Bank” as “United Bank Of India”.
- On proceeding the page will navigate to the bank’s e-banking website where you need to login with your “User Id” and “Password”.
- The Next page will show the details of your transaction.
- Click on “Pay”.
- On clicking Pay a secured One Time Password(OTP) will be sent to your mobile number and email ID registered with the base branch.

Note: If your mobile number and email Id is not updated in your branch, then please contact your branch to update it.

- Then enter the “OTP”, “User Id” with the “Transaction Password”.
- Click on “Validate” to make the transaction successful.
PROFILE & PASSWORD
CHANGE PASSWORD:

1. Your password will expire after **90 days** and the system will automatically ask you to change it after that. If you want to change your passwords before the expiry date, then
   - Go to: **Profile & Password ➔ Change Internet Login Password**

2. Enter: **Old Password ➔ New Password ➔ Confirm Password** and **Ok**.
3. The same steps you have to follow for changing the **Transaction Password** also.

- Go to: **Profile & Password ➔ Change Transaction Password**
- Enter **Old Password ➔ New Password ➔ Confirm Password ➔ Ok**

You will go back to the login page after changing the passwords from where you will sign in again using your new password.
ALERTS
1. To activate the alerts service for all the transactions, update your mobile number in the profile from **Profile & Password**.
   - Go to **Alerts** at the top and choose the options as you want.
   - Select the options you want to choose.
   - Click on Submit.

2. The following successful message will be displayed on submitting the page.
eMails
1. For any assistance / query in using e-banking facility, you can send us a mail from eMails option.
   - Click **Send** after you finish writing the mail.
Thank You