

## Hot listing of ATM cum Debit Card

Hot listing can be done by using either 13-Digit A/C No. or 16-Digit Card No. of the Customer. Our existing Toll Free No. **1800 1033 470** or **022-4042 9100** with bilingual provision can be used for the purpose.

The call will be immediately responded by an interactive voice without waiting. The process-flow is as under:

Step 1. For Hindi version, Press 1 or for English, Press 2.

Step 2. If the card is to be hot listed by A/C No. Press 1. For Hot listing with Card No. Press 2.

Step 3. Enter 13-Digit A/C No. or 16-Digit Card No. accordingly. The voice will repeat the No. Dialed and ask for conformation. To confirm, press 1.

Step 4. If the No. dialled is correct, the Card will be instantly Hot listed and a reference no. of 12 digits will be given to the caller. This Ref. No. gives month, date and time of hot listing the Card.

